



AQUA MAGIC



Owner and Operational Manual

Model: _____

Serial Number: _____

Install Date: _____

Installed By: _____

Service Phone: _____

Sold By: _____



Please read this manual carefully before proceeding with installation. Your failure to follow any of these instructions or operating parameters may lead to personal injury or damage to the equipment and/or personal property. Do not use this water treatment system with water that is microbiologically unsafe or of unknown quality, without adequate disinfection before or after the system. This water treatment system contains replaceable treatment components critical for effective performance. It is the user's responsibility to periodically test the product water to verify the system is performing satisfactorily. Failure to properly maintain this water treatment system may cause a health risk.

Save this manual for future reference



Aqua Magic 2815
04.12.2024 SB

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IMPORTANT PLEASE READ:

- The information, specifications and illustrations in this manual are based on the latest information available at the time of release. The manufacturer reserves the right to make changes at any time without notice.
- This manual is intended as a guide for service of the valve only. System installation requires information from a number of suppliers not known at the time of manufacture. This product should be installed by a plumbing professional.
- This product must be installed in compliance with all state and municipal plumbing and electrical codes. Permits may be required at the time of installation.
- Do not install the unit where ambient temperatures may fall below 32°F (0°C) or rise above 120°F (52°C).
- Do not place the unit in direct sunlight. Black units will absorb radiant heat increasing internal temperatures.
- Do not strike the valve or any of the components.
- Warranty of this product extends to manufacturing defects. Misapplication of this product may result in failure to properly condition water, damage to product, or personal injury.
- A prefilter should be used on installations in which free solids are present.
- In some applications local municipalities treat water with Chloramines. High Chloramine levels may damage valve components.
- Correct and constant voltage must be supplied to the controller to maintain proper function.
- The system is intended to treat only potable quality water. It is not intended as the permanent primary treatment of water from a source that is contaminated, such as from radon, pesticides, insecticides, sewage or wastewater.
- This system is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children shall not play with the system.
- Cleaning shall not be made by children without supervision.
- Periodic cleaning and maintenance may be required to function properly.

OPERATING PARAMETERS

Minimum Pressure	20 psi/1.38 bar/138 kPa
Maximum Pressure	125 psi/8.62 bar/862 kPa
Minimum Water Temperature	34°F/1°C
Maximum Water Temperature	150°F/65°C
Maximum Humidity	75%

INSTALLATION

Water Pressure

A minimum of 20 psi/1.38 bar/138 kPa water pressure is required for control valve to operate effectively.

CAUTION Water pressure is not to exceed 125 psi (8.6 bar), water temperature is not to exceed 150°F (65°C), and the unit cannot be subjected to freezing conditions.

Electrical Facilities

An uninterrupted alternating current (AC) supply is required.

NOTE: Other voltages are available. Please make sure your voltage supply is compatible with your unit before installation.

NOTE: All electrical connections must be connected according to local codes. Be certain the electrical outlet is uninterrupted.

Existing Plumbing

Condition of existing plumbing should be free from lime and iron buildup. Piping that is built up heavily with lime and/or iron should be replaced. If piping is clogged with iron, a separate iron filter unit should be installed ahead of the water softener.

Location Of System And Drain

You must have an air gap on the drain line to prevent back flow of drain water into the system. Follow local plumbing codes.

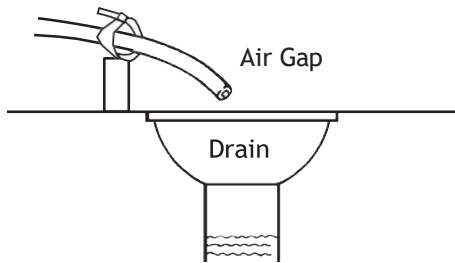


Figure 1

IMPORTANT: Use thread sealant intended for use with stainless steel connections and approved for use with potable water. To reduce the risk of seizing or galling, a nickel impregnated PTFE (polytetrafluoroethylene) thread sealing tape is recommended.

Installation Locations

FOR DRY LOCATIONS ONLY.

Bypass Valves

Always provide for the installation of a bypass valve if unit is not equipped with one.

Installation Instructions

1. Place the softener tank where you want to install the unit making sure the unit is level and on a firm base.
2. During cold weather, the installer should warm the valve to room temperature before operating.
3. All plumbing should be done in accordance with local plumbing codes.
4. Cut the distributor tube 0.12" (3 mm) below top of tank then chamfer the tube to prevent cutting the pilot o-ring.

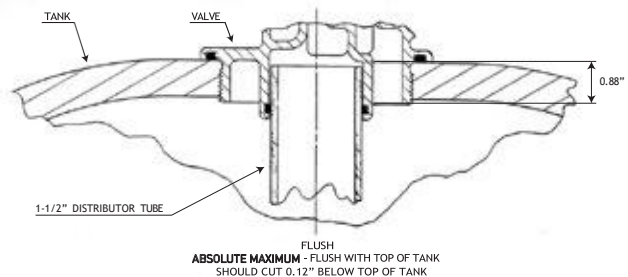


Figure 2

5. Lubricate the distributor o-ring seal and tank o-ring seal. Place the main control valve on tank. **Only use silicone lubricant that is approved for use with potable water.**
6. Solder joints near any plastic or rubber components must be done prior to installation. Leave at least 6 inches (15 cm) between any plastic parts and solder joints. Failure to do so could cause damage to plastic or rubber components.
7. Plumber tape is the preferred sealant to be used on the drain fitting. Plumbers tape can be used on any type of connection while pipe dope can only be used on metal to metal connections. Installations with multiple valves may be run through a common drain line flow control
8. Make sure that the floor is clean beneath the salt storage tank and that it is level.
9. Place approximately 1 inch (25 mm) of water above the grid plate. If a grid is not utilized, fill to the top of the air check (Figure 3) in the salt tank. Do not add salt to the brine tank at this time.
10. On units with a by-pass (or a three-ball valve by-pass), place in by-pass position. Turn on the main water supply. Open a cold soft water tap nearby and let run a few minutes or until the system is free from foreign material (usually solder) that may have resulted from the installation. Once clean, close the water tap.
11. Install power supply (routing cable through backplate and using cord restraint to secure power cord). Refer to dimensional drawing for power cord entry point.
12. Program the timer as desired.
13. Slowly open the inlet ball valve letting water flow into the mineral tank. When water flow stops, put the control valve into the backwash position. Leave control valve in the backwash position until clear water is running smoothly out the drain line.

INSTALLATION *Continued*

- Manually advance the control valve through the cycle positions (checking for leaks at each position) and stopping at the brine fill position. Let the brine fill cycle automatically complete and the control valve advance to the service position to ensure the proper amount of water has been let into the brine tank. Add salt to the brine tank as needed. Make sure the salt level is always higher than the water level to maintain the correct salt dosage.
- Open outlet ball valve. To purge air from the plumbing system, open each faucet starting from the closest location to the control valve to the farthest faucet location.

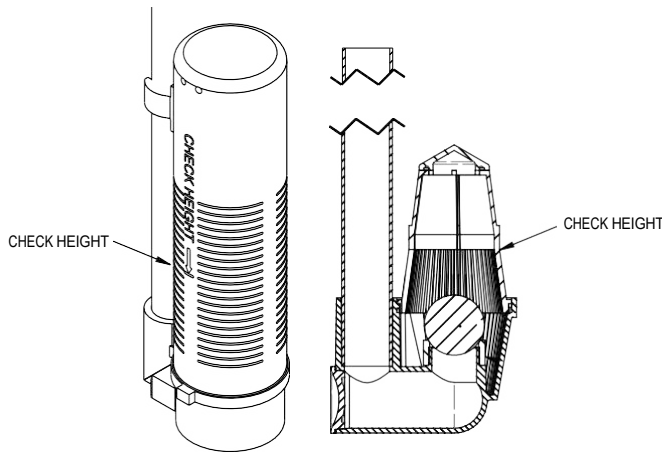


Figure 3 Air Check Valve

START-UP INSTRUCTIONS (ELECTROMECHANICAL TIMER ONLY)

NOTE: For electronic controls, please refer to the manual regeneration part of the timer operation section. If the valve came with a separate electronic timer service manual, refer to the timer operation section of the electronic timer service manual.

The water softener should be installed with the inlet, outlet, and drain connections made in accordance with the manufacturer's recommendations, and to meet applicable plumbing codes.

NOTE: Always remove the meter cable from the meter cap before opening the timer door.

- Open the timer door and turn the manual regeneration knob slowly in a clockwise direction until the program micro switch lifts on top of the first set of pins. Allow the drive motor to move the piston to the first regeneration step and stop. Each time the program switch position changes, the valve will advance to the next regeneration step. Always allow the motor to stop before moving to the next set of pins or spaces.
- Position the valve to backwash. Ensure the drain line flow remains steady for 10 minutes or until the water runs clear.
- Position the valve to the brine / slow rinse position. Ensure the unit is drawing water from the brine tank.
- Position the valve to the rapid rinse position. Check the drain line flow, and run for 5 minutes or until the water runs clear.
- Position the valve to the start of the brine tank fill cycle. Ensure water goes into the brine tank at the desired rate. The brine valve drive cam will hold the valve in this position to fill the brine tank for the first regeneration.

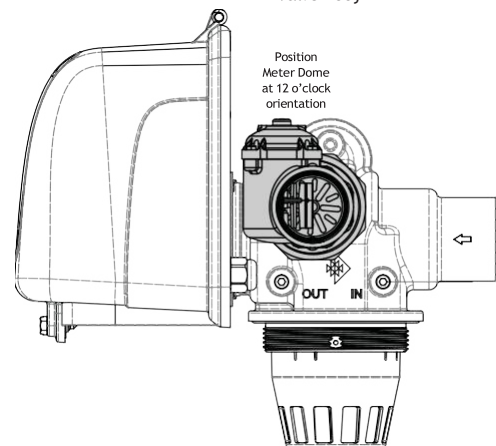
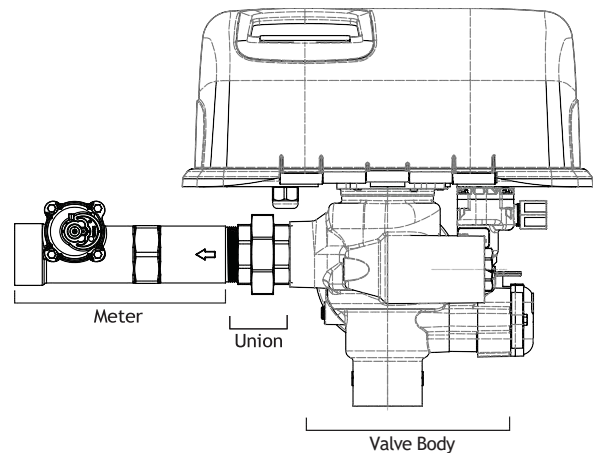
- Close and secure the control box cover.
- Put salt in the brine tank.
Do not use granulated or rock salt.
Salt level must always be above water level in brine tank.

Meter Dome and Union Orientation

Control valves outfitted with an electromechanical timer and stainless steel water meter include a special male x female threaded stainless steel union to insure proper installation and operation of the water meter.

⚠ WARNING: The location of this union in relation to the control valve and water meter is critical for proper operation. **DO NOT** omit or substitute this special union; it positions the meter dome at the correct distance from the control valve and allows re-positioning the water meter dome for proper operation.

- Apply a suitable thread sealant to the male threads of the union and meter body.
- Thread the union into the OUTLET port of the control valve, then thread the meter into the union. See illustrations below.
- Rotate the water meter body so the meter dome is at the 12 o'clock position. Loosen the nut on the union to facilitate this if required. Once in position, tighten the union nut.
- Connect the meter cable to the open port in the center of the meter dome.
- Continue with the installation of the control valve.



3200 TIMER SETTING PROCEDURE

How To Set Days On Which Water Conditioner Is To Regenerate (Figure 4)

Rotate the skipper wheel until the number "1" is at the red pointer. Set the days that regeneration is to occur by sliding tabs on the skipper wheel outward to expose trip fingers. Each tab is one day. Finger at red pointer is tonight. Moving clockwise from the red pointer, extend or retract fingers to obtain the desired regeneration schedule.

How To Set The Time Of Day

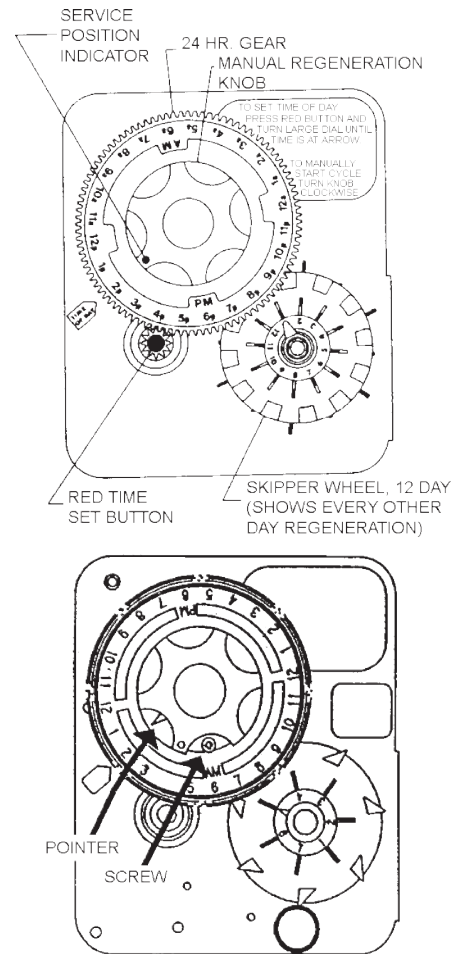
1. Press and hold the red button in to disengage the drive gear.
2. Turn the large gear until the actual time of day is at the time of day pointer.
3. Release the red button to again engage the drive gear.

How To Manually Regenerate Your Water Conditioner At Any Time

1. Turn the manual regeneration knob clockwise.
2. This slight movement of the manual regeneration knob engages the program wheel and starts the regeneration program.
3. The black center knob will make one revolution in approximately three hours.
4. Even though it takes three hours for this center knob to complete one revolution, the regeneration cycle of your unit might be set for only one half of this time.
5. In any event, conditioned water may be drawn after rinse water stops flowing from the water conditioner drain line.

How to Adjust Regeneration Start Time

1. Disconnect the power source.
2. Locate the three screws behind the manual regeneration knob by pushing the red button in and rotating the 24 hour dial until each screw appears in the cut out portion of the manual regeneration knob.
3. Loosen each screw slightly to release the pressure on the time plate from the 24-hour gear.
4. Locate the regeneration time pointer on the inside of the 24 hour dial in the cut out.
5. Turn the time plate so the desired regeneration start time aligns next to the raised arrow.
6. Push the red button in and rotate the 24 hour dial. Tighten each of the three screws.
7. Push the red button and locate the pointer one more time to ensure the desired regeneration start time is correct.
8. Reset the time of day and restore power to the unit.



3200 ADJUSTABLE REGENERATION TIMER

IMPORTANT!
SALT LEVEL MUST ALWAYS BE ABOVE
WATER LEVEL IN BRINE TANK

61502-3200 Rev A

Figure 4

3210 TIMER SETTING PROCEDURE

Typical Programming Procedure

Calculate the gallon capacity of the system, subtract the necessary reserve requirement and set the gallons available opposite the small white dot on the program wheel gear (Figure 54).

NOTE: Drawing shows 8,750 gallon setting. The capacity (gallons) arrow (15) shows zero gallons remaining. The unit will regenerate tonight at the set regeneration time.

How To Set The Time Of Day

1. Press and hold the red button in to disengage the drive gear.
2. Turn the large gear until the actual time of day is opposite the time of day pointer.
3. Release the red button to again engage the drive gear.

How To Manually Regenerate Your Water Conditioner At Any Time

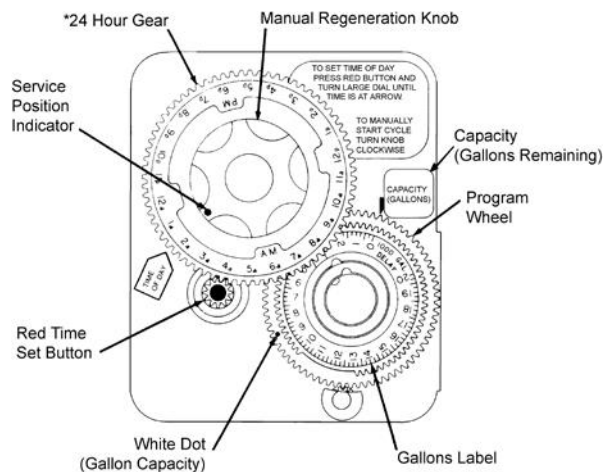
NOTE: Always remove the meter cable from the meter cap before opening the timer door.

1. Turn the manual regeneration knob clockwise.
2. This slight movement of the manual regeneration knob engages the program wheel and starts the regeneration program.
3. The black center knob will make one revolution in the following approximately three hours and stop in the position shown in the drawing.
4. Even though it takes three hours for this center knob to complete one revolution, the regeneration cycle of your unit might be set for only a portion of this time.
5. In any event, conditioned water can be drawn after the rapid rinse cycle has completed or no water is flowing out the drain line.

NOTE: The program wheel in Figure 4 may be different than the program wheel on the product.

NOTE: To set meter capacity rotate manual knob one - 360° revolution to set gallonage.

NOTE: Immediate regeneration timers do not have a 24-hour gear. No time of day can be set.



61502-3200 Rev A

Figure 5

3200, 3210 REGENERATION CYCLE SETTING PROCEDURE

How To Set The Regeneration Cycle Program

The regeneration cycle program on your water conditioner has been factory preset, however, portions of the cycle or program may be lengthened or shortened in time to suit local conditions.

3200 Series Timers

NOTE: Always remove the meter cable from the meter cap before opening the timer door.

1. To expose cycle program wheel, grasp timer in upper left-hand corner and pull, releasing snap retainer and swinging timer to the right.
2. To change the regeneration cycle program, the program wheel must be removed. Grasp program wheel and squeeze protruding lugs toward center, lift program wheel off timer. Switch arms may require movement to facilitate removal.
3. Return timer to closed position engaging snap retainer in back plate. Make certain all electrical wires locate above snap retainer post.

Timer Setting Procedure

How To Change The Length Of The Backwash Time

The program wheel as shown in Figure 6 is in the service position. As you look at the numbered side of the program wheel, the group of pins starting at zero determines the length of time your unit will backwash.

For example, if there are six pins in this section, the time of backwash will be 12 min. (2 min. per pin). To change the length of backwash time, add or remove pins as required. The number of pins times two (x2) equals the backwash time in minutes.

How To Change The Length Of Brine And Rinse Time

1. The group of holes between the last pin in the backwash section and the second group of pins determines the length of time that your unit will brine and rinse (2 min. per hole).
2. To change the length of brine and rinse time, move the rapid rinse group of pins to give more or fewer holes in the brine and rinse section. Number of holes times two (x2) equals brine and rinse time in minutes.

How To Change The Length Of Rapid Rinse

1. The second group of pins on the program wheel determines the length of time that your water conditioner will rapid rinse (2 min. per pin).
2. To change the length of rapid rinse time, add or remove pins at the higher numbered end of this section as required. The number of pins times two (x2) equals the rapid rinse time in minutes.

How To Change The Length Of Brine Tank Refill Time

1. The second group of holes in the program wheel determines the length of time that your water conditioner will refill the brine tank (2 min. per hole).
2. To change the length of refill time, move the two pins at the end of the second group of holes as required.
3. The regeneration cycle is complete when the outer microswitch is tripped by the two pin set at end of the brine tank refill section.
4. The program wheel, however, will continue to rotate until the inner micro switch drops into the notch on the program wheel.

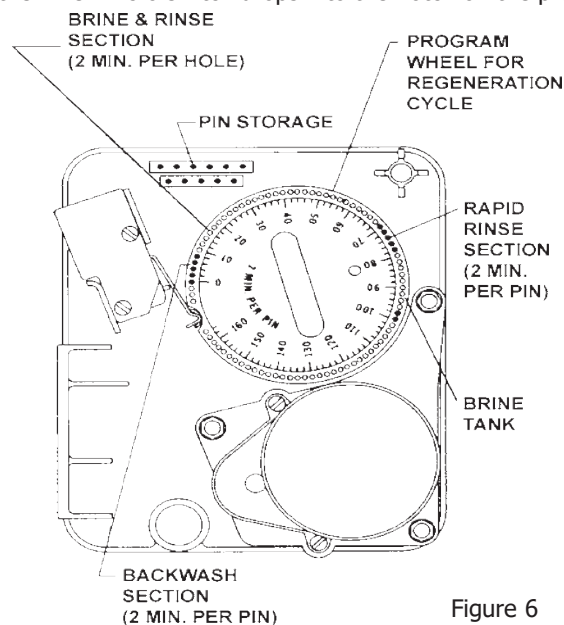
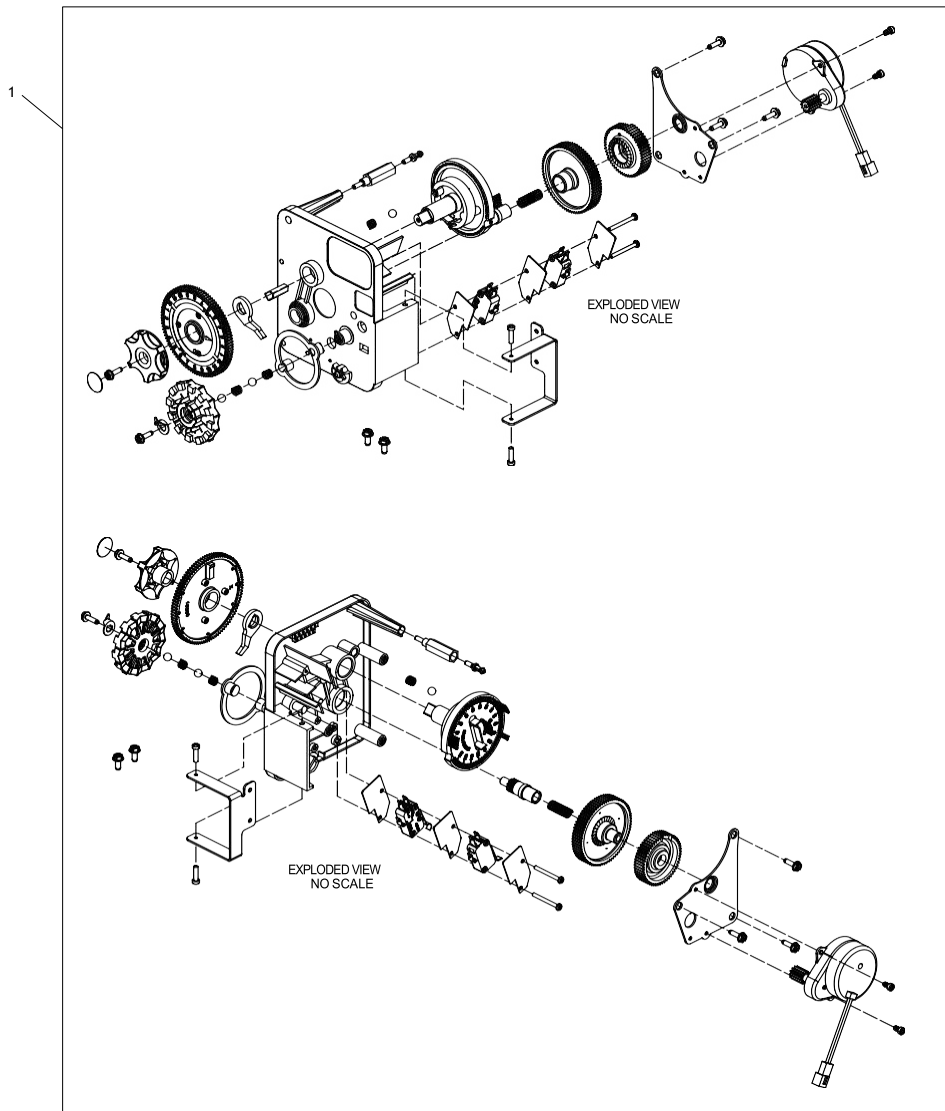


Figure 6

3200 TIME CLOCK TIMER ASSEMBLY



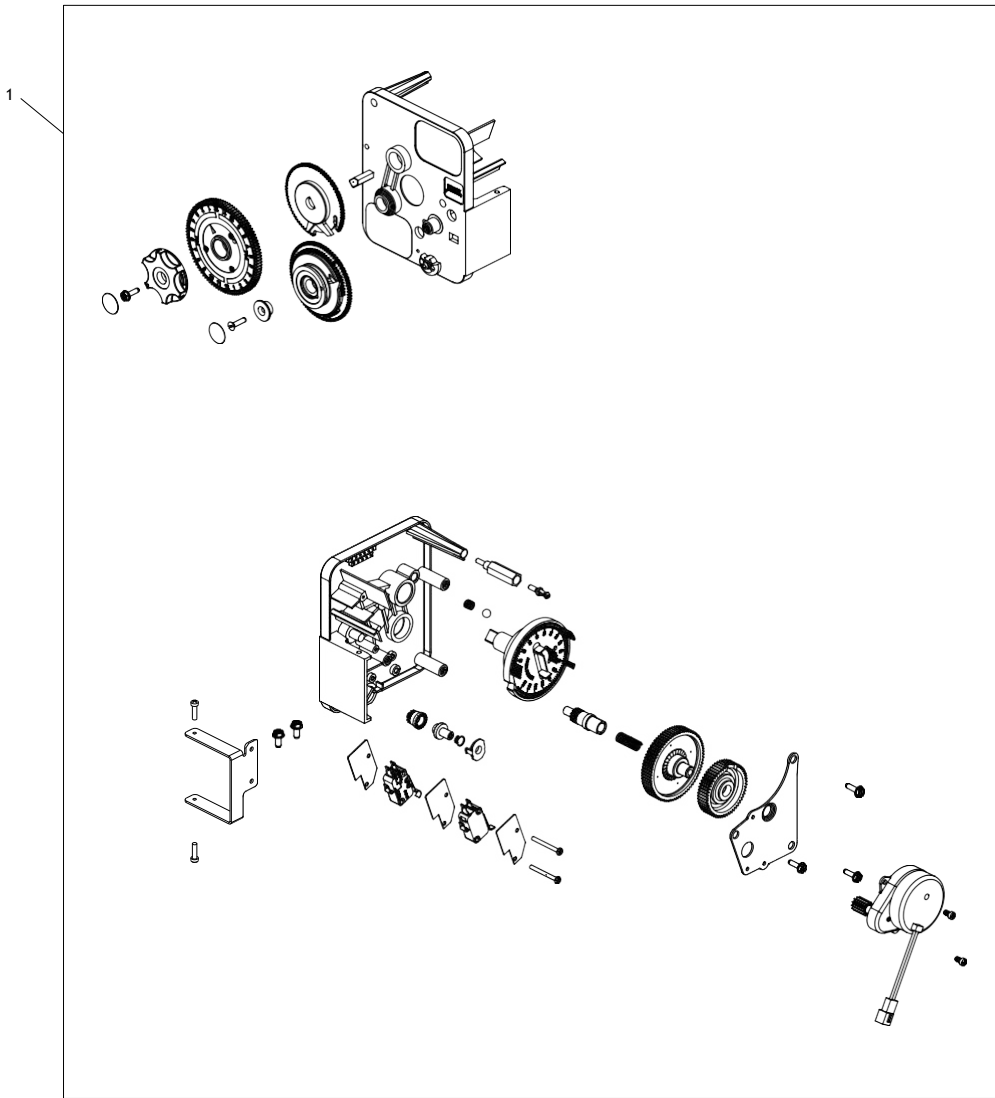
62018 Rev A

Item No.	QTY	Part No.	Description
1	1	62018-10	Timer Assy, EM, 2815, 12 Day, 60Hz
1	1	62018-11	Timer Assy, EM, 2815, 12 Day, 50Hz
1	1	62018-20	Timer Assy, EM, 2815, 7 Day, 60Hz
1	1	62018-21	Timer Assy, EM, 2815, 7 Day, 50Hz
1	1	62018-30	Timer Assy, EM, 2815, 12 Day, 60Hz 12AM
1	1	62018-31	Timer Assy, EM, 2815, 12 Day, 50Hz 12AM
1	1	62018-40	Timer Assy, EM, 2815, 7 Day, 60Hz 12AM
1	1	62018-41	Timer Assy, EM, 2815, 7 Day, 50Hz 12AM

Not Shown

1	1	62055	Kit, Wire Harness, EM
1	1	44143	Power Supply, AC

3210 METER DELAYED TIMER ASSEMBLY



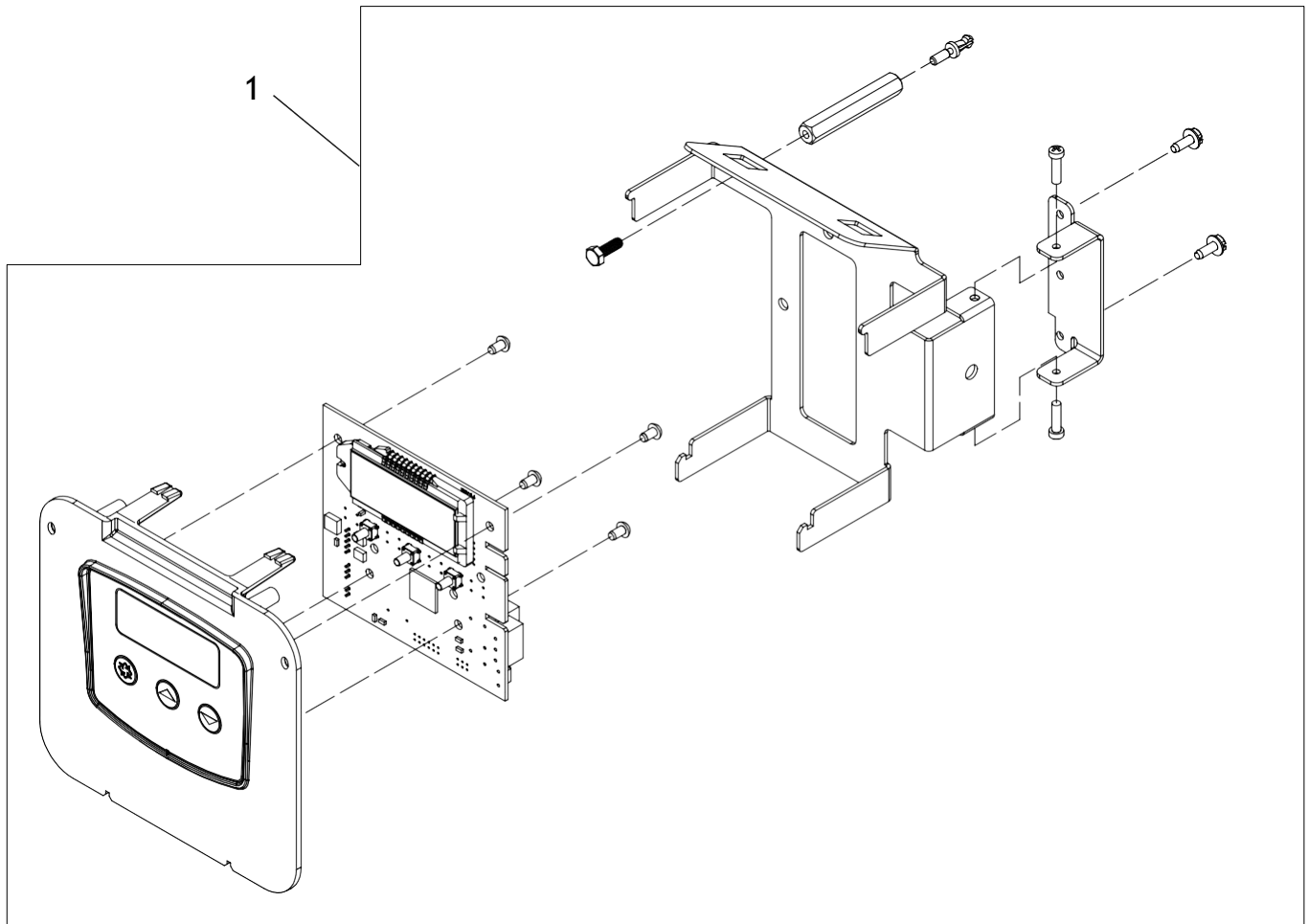
62019 Rev A

Item No.	QTY	Part No.	Description
1	1	62019-11	Timer Assy, EM, 2815, Delay, 60Hz 1-1/2"STD
1	1	62019-12	Timer Assy, EM, 2815, Delay, 50Hz 1-1/2"STD
1	1	62019-13	Timer Assy, EM, 2815, Delay, 60Hz 1-1/2", 40M3, EXT
1	1	62019-14	Timer Assy, EM, 2815, Delay, 50Hz 1-1/2", 40M3, EXT
1	1	62019-21	Timer Assy, EM, 2815, Delay, 60Hz 1-1/2", EXT
1	1	62019-22	Timer Assy, EM, 2815, Delay, 50Hz 1-1/2", EXT
1	1	62019-23	Timer Assy, EM, 2815, Delay, 60Hz 1-1/2", 200M3, EXT
1	1	62019-24	Timer Assy, EM, 2815, Delay, 50Hz 1-1/2", 200M3, EXT

Not Shown

- 1 62055..... Kit, Wire Harness, EM
- 1 44143..... Power Supply, AC

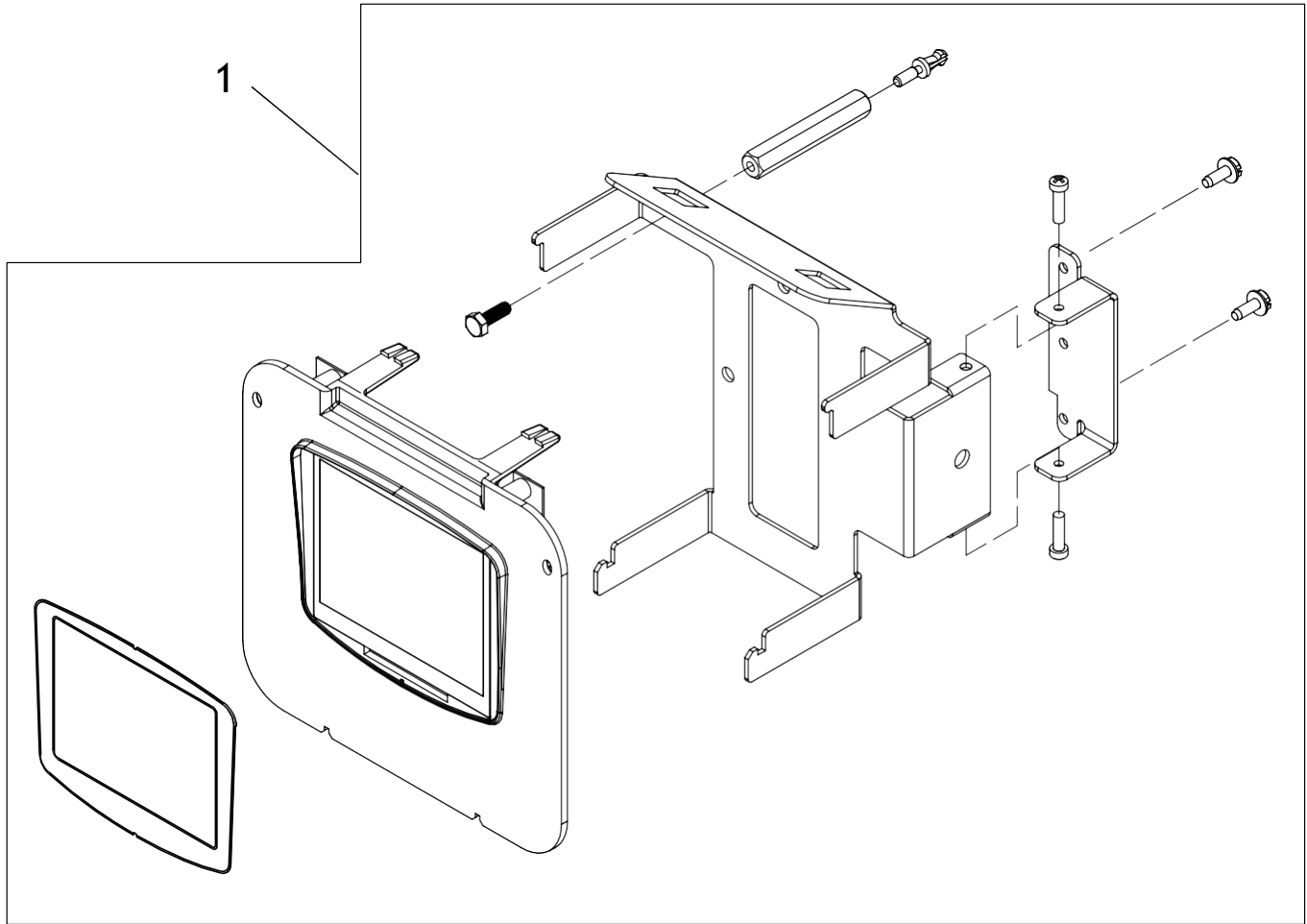
SXT TIMER ASSEMBLY



62066 Rev A

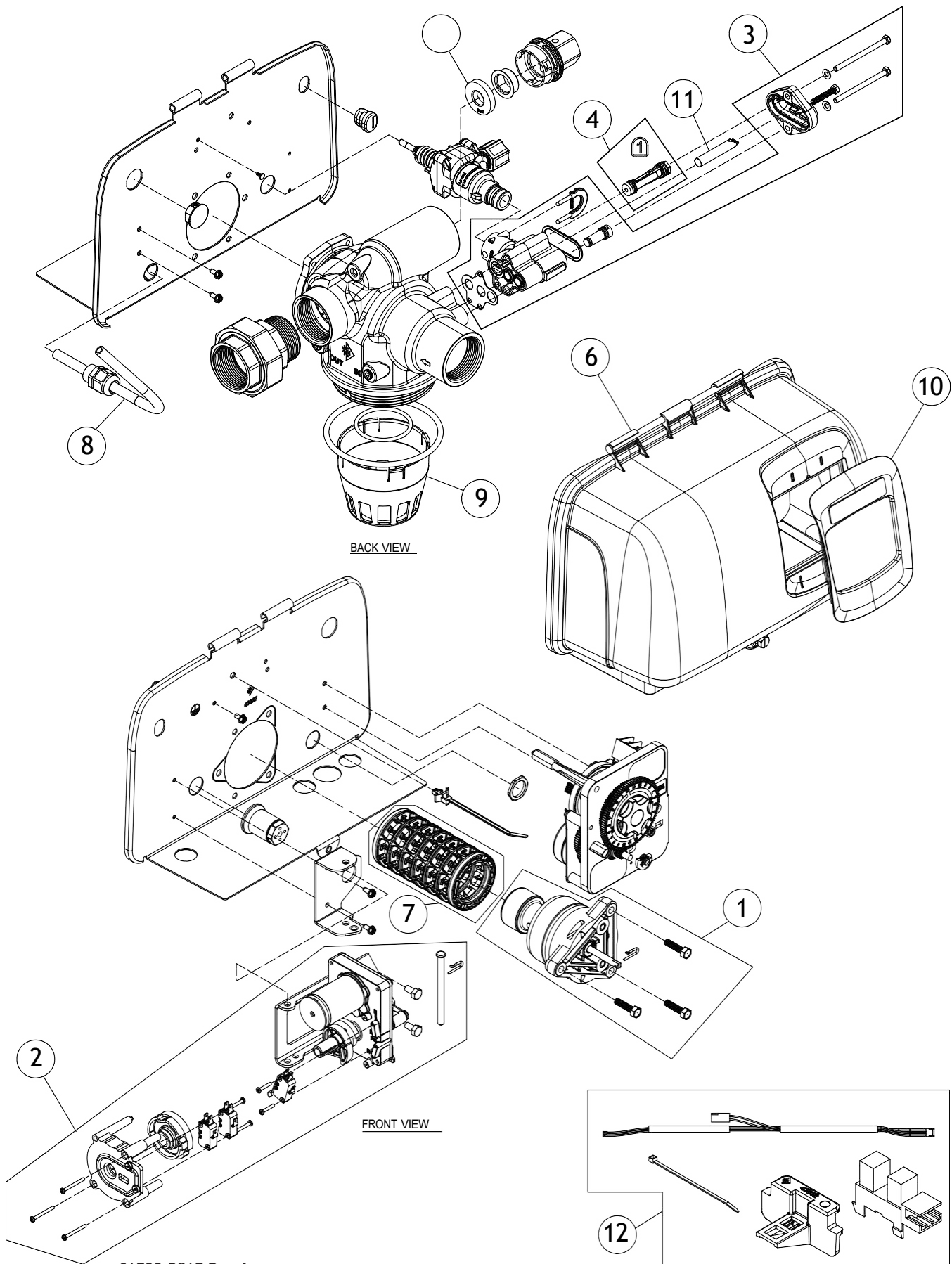
Item No.	QTY	Part No.	Description
1	1	62066	Timer Assy. SXT, DC, 2815
Not Shown			
1		62057	Kit, Wire Harness, DC
1		44164	Power Supply, Intl, 24V DC 3M, 2A

XTR2 TIMER ASSEMBLY



62067 Rev A

Item No.	QTY	Part No.	Description
1.....	1.....	62067.....	Timer Assy, XTR2, 2815
Not Shown			
1.....		62057.....	Kit, Wire Harness, DC
1.....		44164.....	Power Supply, Intl, 24V DC 3M, 2A



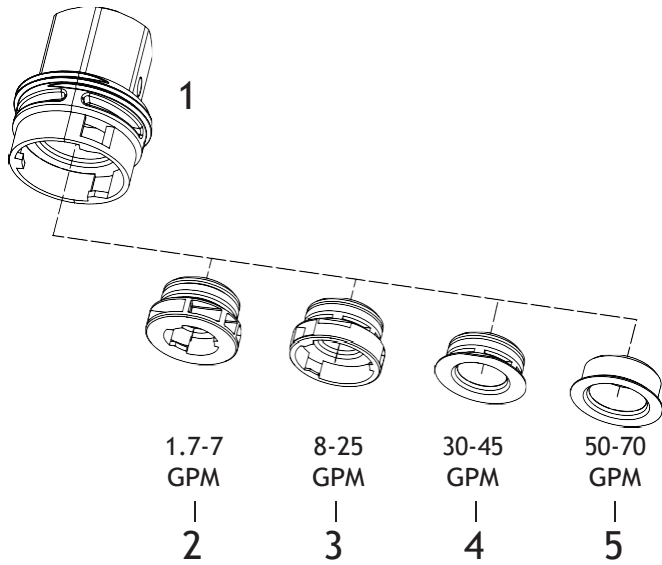
2815 CONTROL VALVE ASSEMBLY *CONTINUED*

Item No.	QTY	Part No.	Description
1	1	62050-01	End Plug / Bypass Piston Sub Assembly
	1	62050-02	End Plug / NHWBP Piston Sub Assembly
2	1	62046-02	Drive Assy, 2815, Switch, Aux, SWT BF
	1	62047-02	Drive Assy, 2815, Optical, Aux, SW BF
3	1	62058	Service Kit, Injector Assy
4	1	44150-01	Injector Assy, 1720, #1 Violet
	1	44150-02	Injector Assy, 1720, #2 Blue
	1	44150-03	Injector Assy, 1720, #3 Yellow
	1	44150-04	Injector Assy, 1720, #4 Green
	1	44150-05	Injector Assy, 1720, #5 White
	1	44150-06	Injector Assy, 1720, #6 Red
5	1	19151	Washer, Flow, 1.0 GPM
	1	12087	Washer, Flow, 2.0 GPM
	1	12090	Washer, Flow, 3.5 GPM
	1	12091	Washer, Flow, 4.0 GPM
	1	19147	Washer, Flow, 4.5 GPM
	1	12092	Washer, Flow, 5.0 GPM
	1	17814	Washer, Flow, 6.0 GPM
	1	12408	Washer, Flow, 7.0 GPM
	1	17943	Washer, Flow, 8.0 GPM
	1	17944	Washer, Flow, 9.0 GPM
	1	16529	Washer, Flow, 10.0 GPM
	1	16735	Washer, Flow, 12.0 GPM
	1	16736	Washer, Flow, 15.0 GPM
	1	16528	Washer, Flow, 20.0 GPM
	1	16737	Washer, Flow, 25.0 GPM
	1	43736	Washer, Flow, 30 GPM
	1	43737	Washer, Flow, 35 GPM
	1	43738	Washer, Flow, 40 GPM
	1	43739	Washer, Flow, 45 GPM
	1	43740	Washer, Flow, 50 GPM
	1	43766	Washer, Flow, 55 GPM
	1	43767	Washer, Flow, 60 GPM
	1	43768	Washer, Flow, 65 GPM
	1	43769	Washer, Flow, 70 GPM
6	1	62069-01	Cover Assy, Blue
	1	62069-02	Cover Assy, Black
	1	62069-03	Cover Assy, Silver
	1	62069-04	Cover Assy, Environmental
7	1	62017	Seals and Spacers Kit, 2815
8	1	17470	Cable Guide Assy, 11.12" x 2.0"R
9	1	19608-15	Disperser, Commerical 1-1/2" 2850/2900/9500
10	1	43262-00	Bezel, Blue, 2815, 5800
	1	43262-01	Bezel, Black, 2815, 5800
	1	43262-02	Bezel, Silver, 2815, 5800
	1	43407	Bezel, 5800, Environmental
11	1	44071	Injector Screen, 2815
12	1	62057	Kit, Wire Harness, DC

Not Shown

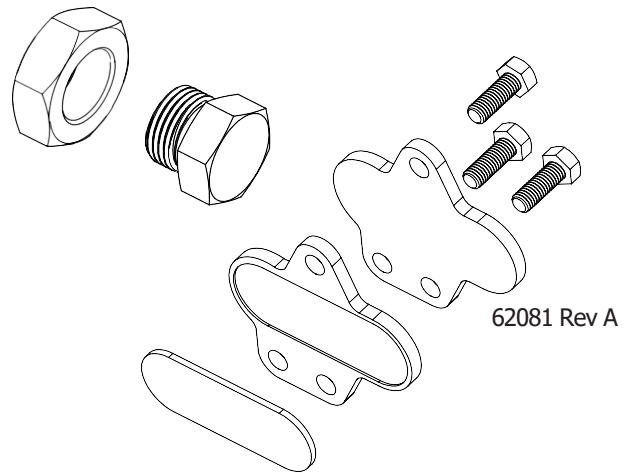
1	62068	Seals Kit 5 PK
1	62070	Hardware Kit 5 PK
1	44143	Power Supply, AC
1	44164	Power Supply, Intl., 24V DC 3M, 2A
1	61415	Sidemount Adapter, NPT
1	61415-20	Sidemount Adapter, BSP
1	17744	Meter Cable, 20.75" 1-1/2" STD
1	43822-01	Label, Injector, #1
1	43822-02	Label, Injector, #2
1	43822-03	Label, Injector, #3
1	43822-04	Label, Injector, #4
1	43822-05	Label, Injector, #5
1	43822-06	Label, Injector, #6

DLFC INSERT OPTIONS



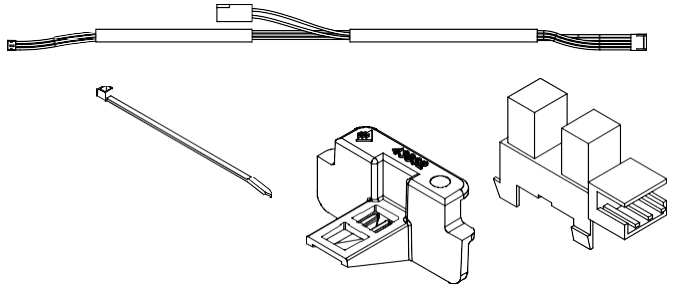
Item No.	QTY	Part No.	Description
1.....	1.....	43773.....	Housing, Internal DLFC
2.....	1.....	62033.....	Retainer Assy, 1.7-7 GPM, Flow Washer, 5812
3.....	1.....	62034.....	Retainer Assy, 8-25 GPM, Flow Washer, 5812
4.....	1.....	62035.....	Retainer Assy, 30-45 GPM, Flow Washer, 5812
5.....	1.....	44182.....	Retainer, DLFC, 2815, 50-70 GPM

FILTER CONVERSION KIT



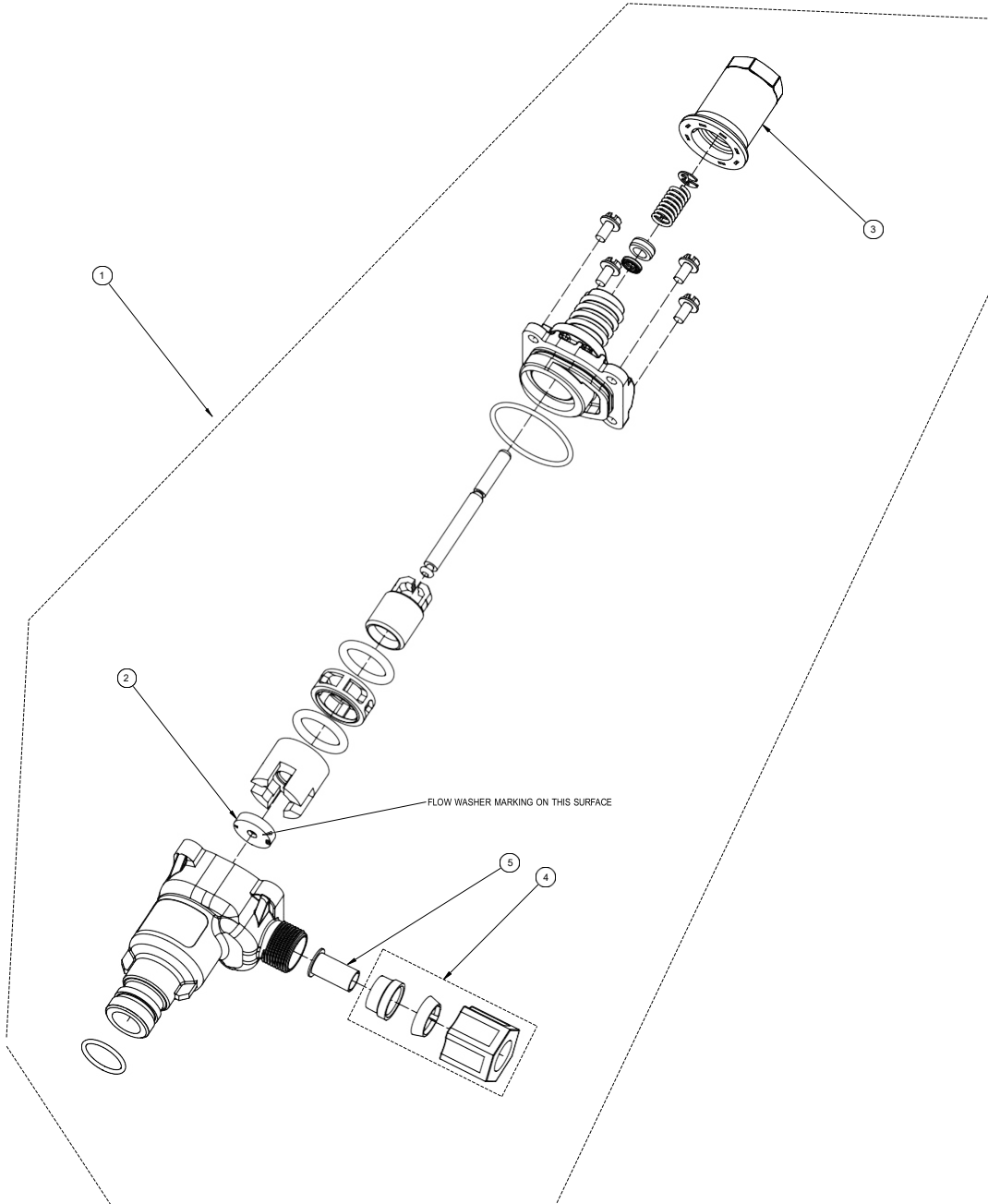
Item No.	QTY	Part No.	Description
1.....	1.....	62081.....	Filter Plate Kit, 2815

KIT, WIRE HARNESS, DC



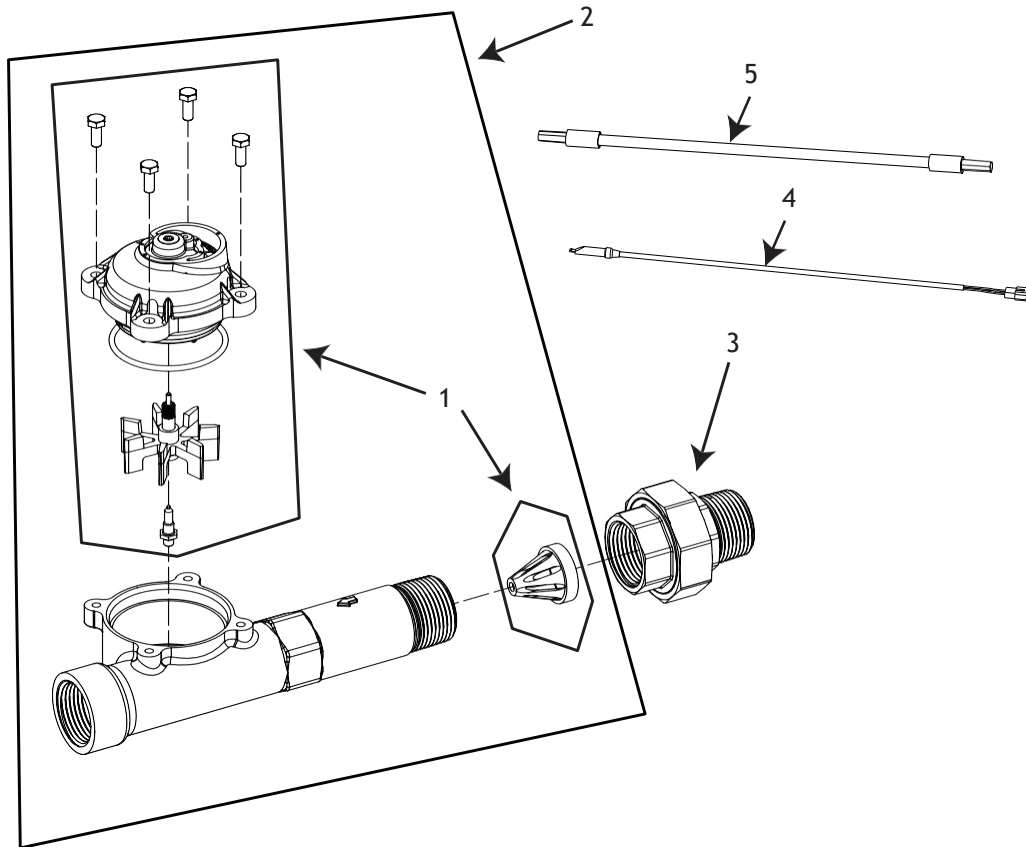
Item No.	QTY	Part No.	Description
1.....	1.....	62057.....	Kit, Wire Harness, DC

1720 BRINE SYSTEM ASSEMBLY



Item No.	QTY	Part No.	Description
1	1	62020-00	Brine Valve Assy, No Flow Washer
		62020-10	Brine Valve Assy, 1.0 GPM
		62020-20	Brine Valve Assy, 2.0 GPM
		62020-50	Brine Valve Assy, 5.0 GPM
2	1	19151	Washer, Flow, 1.0 GPM
		12087	Washer, Flow, 2.0 GPM
		12092	Washer, Flow, 5.0 GPM
3	1	17906	Guide, Brine Valve Stem
4	1	41056	Nut Assy, 1/2"
5	1	15415	Fitting, Insert, 1/2" Tube

1-1/2 INCH STAINLESS STEEL METER ASSEMBLY



Item No.	QTY	Part No.	Description
1	1	62049-01	Kit, 1" & 1-1/2" Meter, Std
1	1	62049-02	Kit, 1" & 1-1/2" Meter, Ext
2	1	61933-10	Meter Assy, 1-1/2" NPT, Std, SS Inline, Paddle, Univ Cap
1	1	61933-11	Meter Assy, 1-1/2" NPT, Ext, SS Inline, Paddle, Univ Cap
1	1	61933-20	Meter Assy, 1-1/2" INLN, BSP, SS, PDL
1	1	61933-21	Meter Assy, 1-1/2" INLN, BSP, EXT, SS, PDL
3	1	44024	Fitting, Union, 1.5", NPT
1	1	44025	Fitting, Union, 1.5", BSP
4	1	19791-02	Meter Cable Assy, 30"
		19791-04	Meter Cable Assy, Turbine 100"
		19791-05	Meter Cable Assy, Turbine 304"
5	1	17744	Meter Cable, 20.75" 1-1/2" STD
Not Shown (optional)			
1	1	62072	Kit, Meter Sleeve, 1-1/2" to 1"

⚠ IMPORTANT: Use thread sealant intended for use with stainless steel connections and approved for use with potable water. To reduce the risk of seizing or galling, a nickel impregnated PTFE (polytetrafluoroethylene) thread sealing tape is recommended.

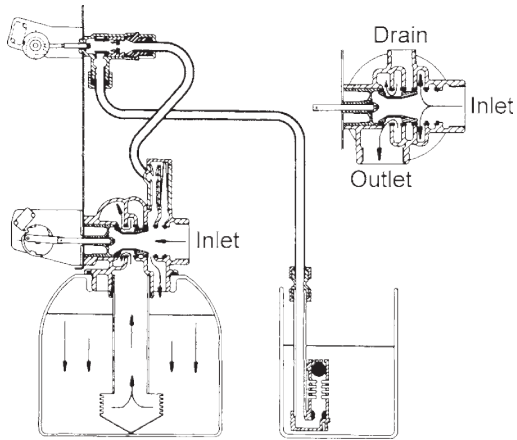
⚠ IMPORTANT: For valves equipped with electromechanical timers and stainless steel meters, refer to the Meter Dome and Union Orientation section on page 5.

TROUBLESHOOTING

Problem	Cause	Correction
Water conditioner fails to regenerate.	Electrical service to unit has been interrupted	Assure permanent electrical service (check fuse, plug, pull chain, or switch)
	Timer is defective.	Replace timer.
	Power failure.	Reset time of day.
Hard water.	By-pass valve is open.	Close by-pass valve.
	No salt is in brine tank.	Add salt to brine tank and maintain salt level above water level.
	Injector screen plugged.	Clean injector screen.
	Insufficient water flowing into brine tank.	Check brine tank fill time and clean brine line flow control if plugged.
	Hot water tank hardness.	Repeated flushings of the hot water tank is required.
	Leak at distributor tube.	Make sure distributor tube is not cracked. Check o-ring and tube pilot.
	Internal valve leak.	Replace seals and spacers and/or piston.
Unit used too much salt.	Improper salt setting.	Check salt usage and salt setting.
	Excessive water in brine tank.	See "Excessive water in brine tank".
Loss of water pressure.	Iron buildup in line to water conditioner.	Clean line to water conditioner.
	Iron buildup in water conditioner.	Clean control and add mineral cleaner to mineral bed. Increase frequency of regeneration.
	Inlet of control plugged due to foreign material broken loose from pipes by recent work done on plumbing system.	Remove piston and clean control.
Loss of mineral through drain line.	Air in water system.	Assure that well system has proper air eliminator control. Check for dry well condition.
	Improperly sized drain line flow control.	Check for proper drain rate.
Iron in conditioned water.	Fouled mineral bed.	Check backwash, brine draw, and brine tank fill. Increase frequency of regeneration. Increase backwash time.
Excessive water in brine tank.	Plugged drain line flow control.	Clean flow control.
	Plugged injector system.	Clean injector and screen.
	Timer not cycling.	Replace timer.
	Foreign material in brine valve.	Replace brine valve seat and clean valve.
	Foreign material in brine line flow control.	Clean brine line flow control.
Softener fails to draw brine.	Drain line flow control is plugged.	Clean drain line flow control.
	Injector is plugged.	Clean injector
	Injector screen plugged.	Clean screen.
	Line pressure is too low.	Increase line pressure to 20 psi
	Internal control leak	Change seals, spacers, and piston assembly.
	Service adapter did not cycle.	Check drive motor and switches.
Control cycles continuously.	Misadjusted, broken, or shorted switch.	Determine if switch or timer is faulty and replace it, or replace complete power head.
Drain flows continuously.	Valve is not positioning correctly.	Check timer program and positioning of control. Replace power head assembly if not positioning properly.
	Foreign material in control.	Remove power head assembly and inspect bore. Remove foreign material and check control in various regeneration positions.
	Internal control leak.	Replace seals and piston assembly.

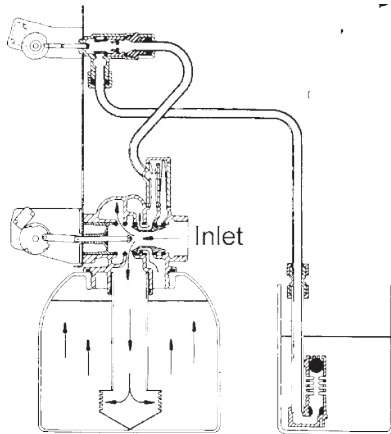
WATER CONDITIONER FLOW DIAGRAMS

1 Service Position



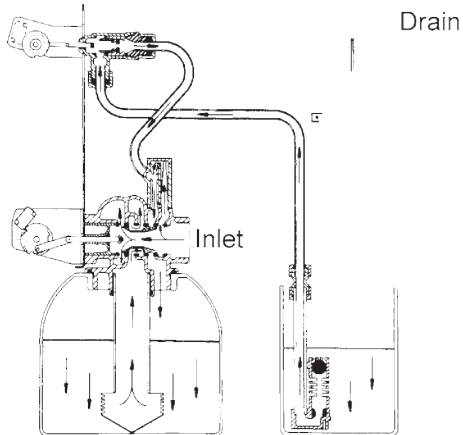
Hard water enters unit at valve inlet and flows down through the mineral in the mineral tank. Conditioned water enters center tube through the bottom distributor, then flows up through the center tube, around the piston, and out the outlet of the valve.

2 Backwash Position



Hard water enters unit at valve inlet, flows through piston, down center tube, through bottom distributor, and up through the mineral, around the piston and out the drain line.

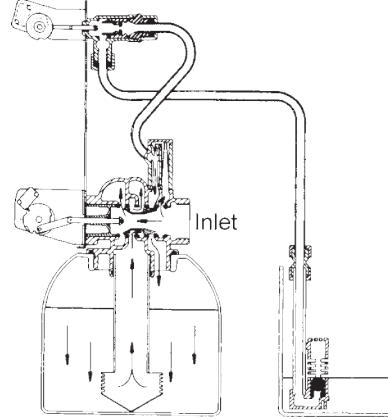
3 Brine Position



Hard water enters unit at valve inlet, flows up into injector housing and down through nozzle and throat to draw brine from the brine tank, brine flows down through mineral and enters the center tube through bottom distributor and out through the drain line.

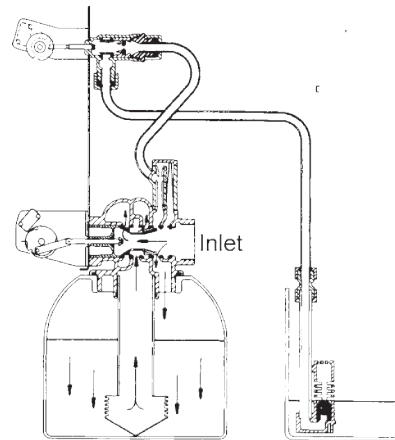
Hard water enters unit at valve inlet, flows up

4 Slow Rinse Position



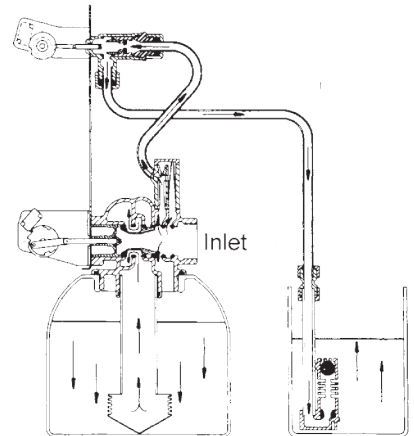
Hard water enters unit at valve inlet, flows up into injector housing and down through nozzle and throat, around the piston, down through mineral, enters center tube through bottom distributor, flows up through center tube, around piston and out through drain line.

5 Rapid Rinse



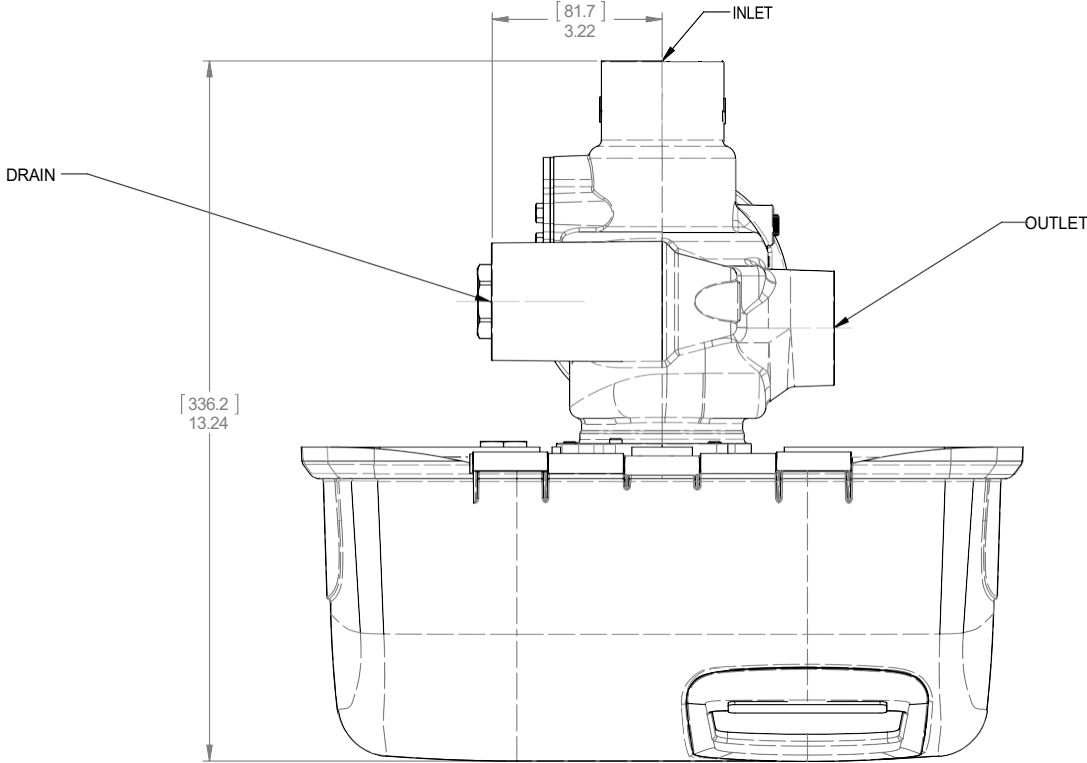
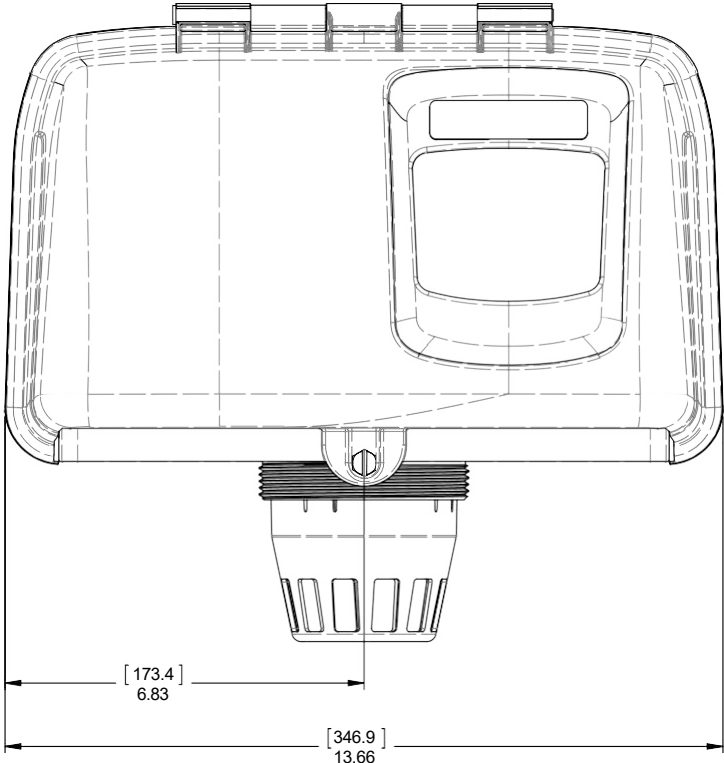
Hard water enters unit at valve inlet, flows directly from inlet down through mineral into center tube bottom distributor and up through center tube, around piston and out through the drain line.

6 Brine Tank Refill Position

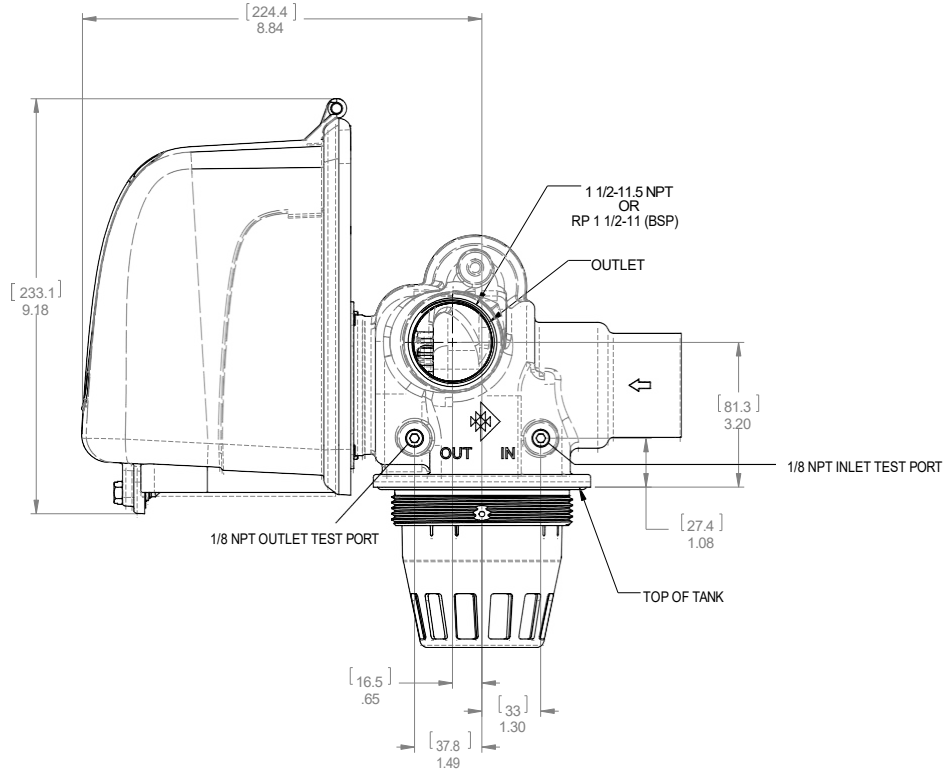
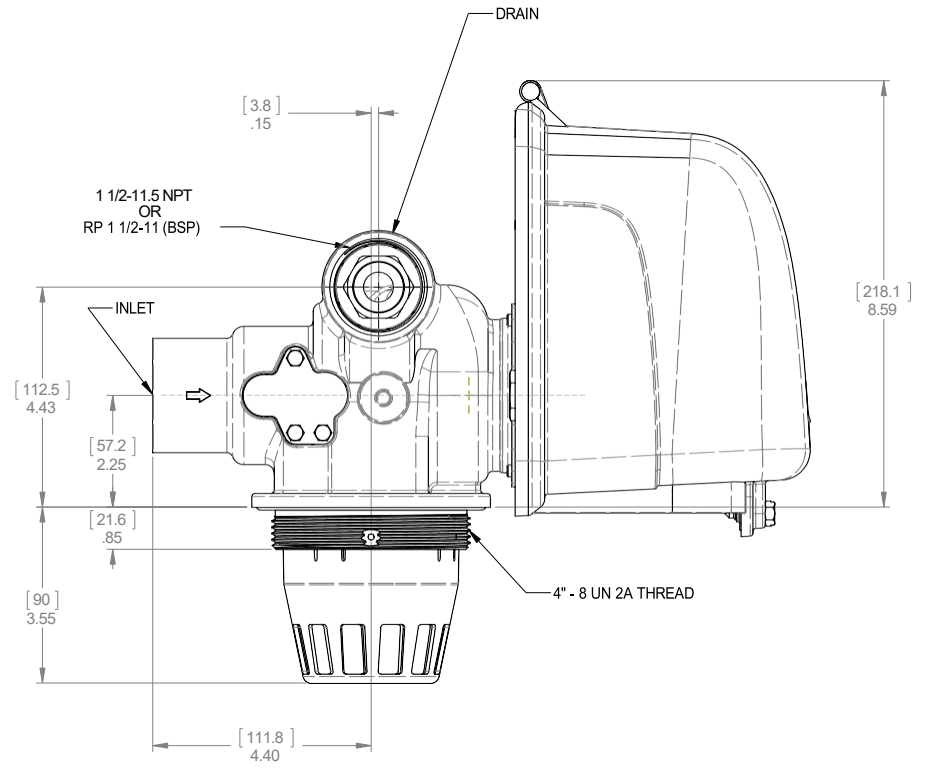


through the injector housing, through the brine valve to refill the brine tank.

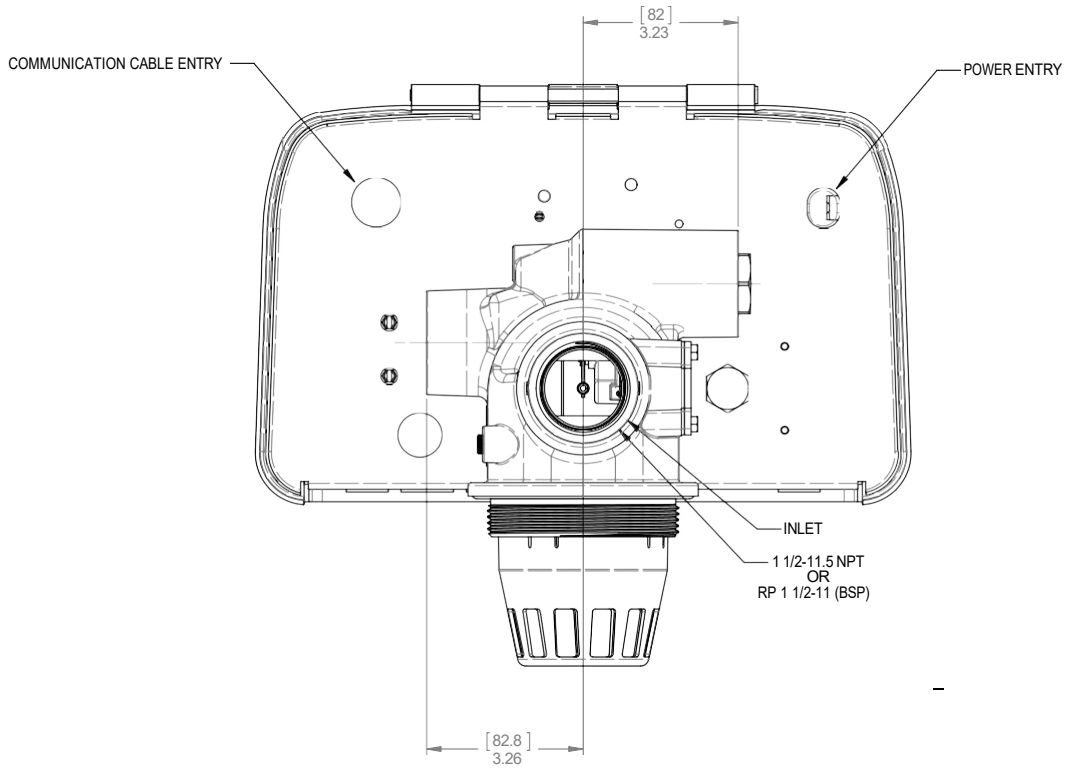
DIMENSIONS



DIMENSIONS *continued*

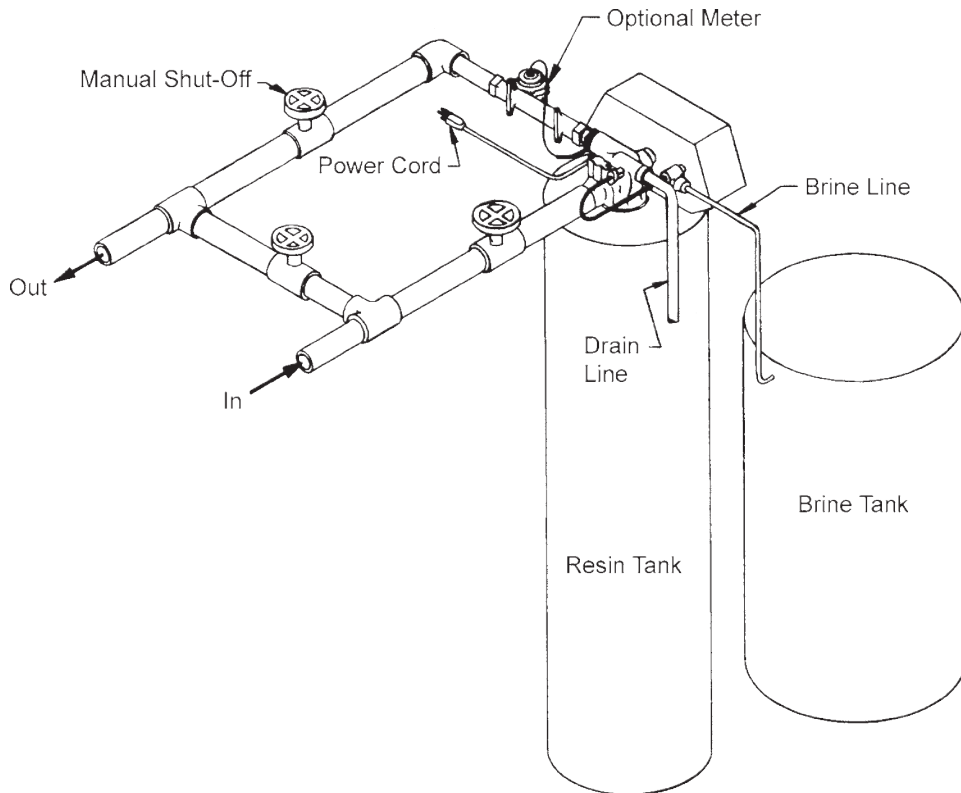


DIMENSIONS *continued*



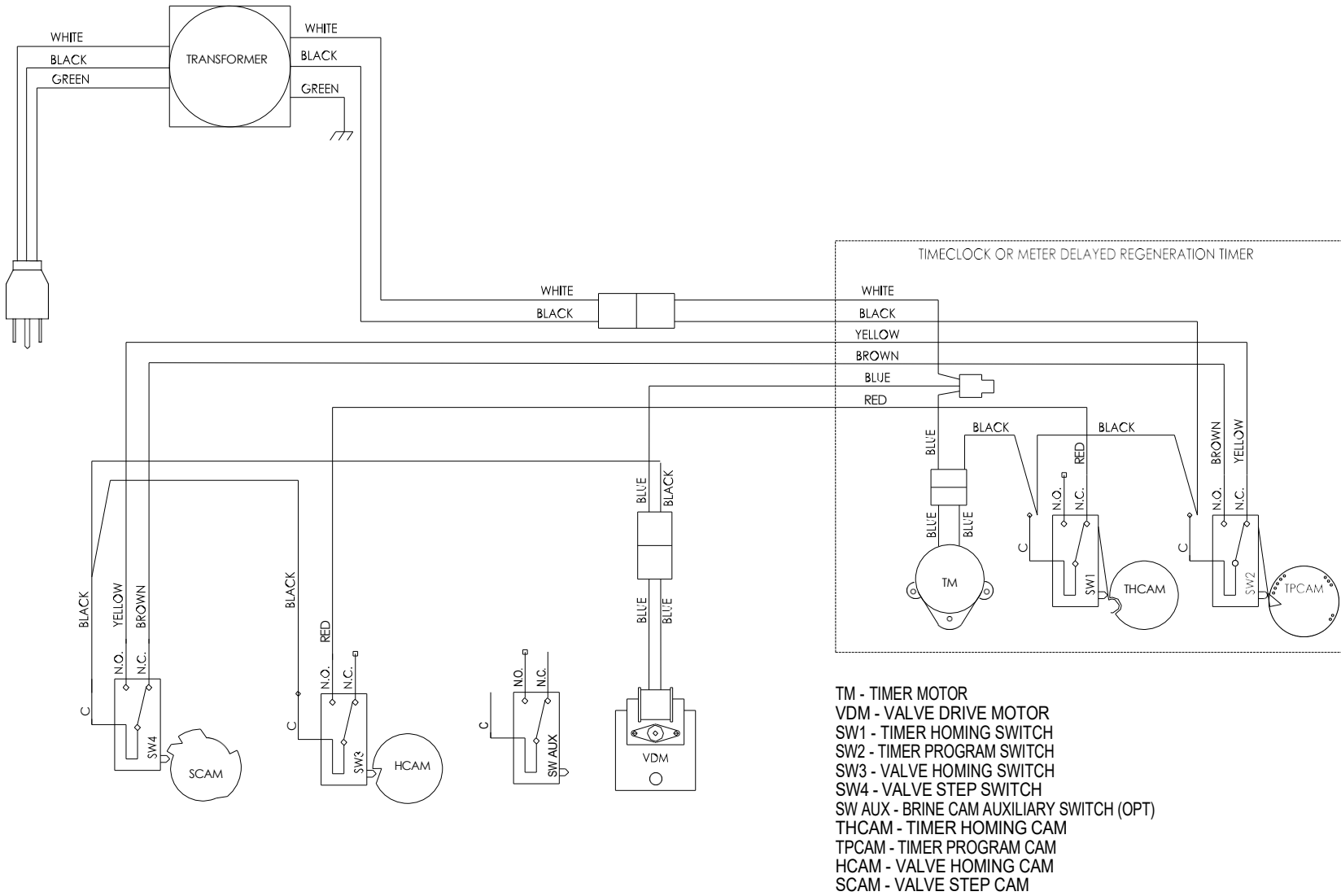
SYSTEM #4

Typical Single Tank Installation with Optional Meter



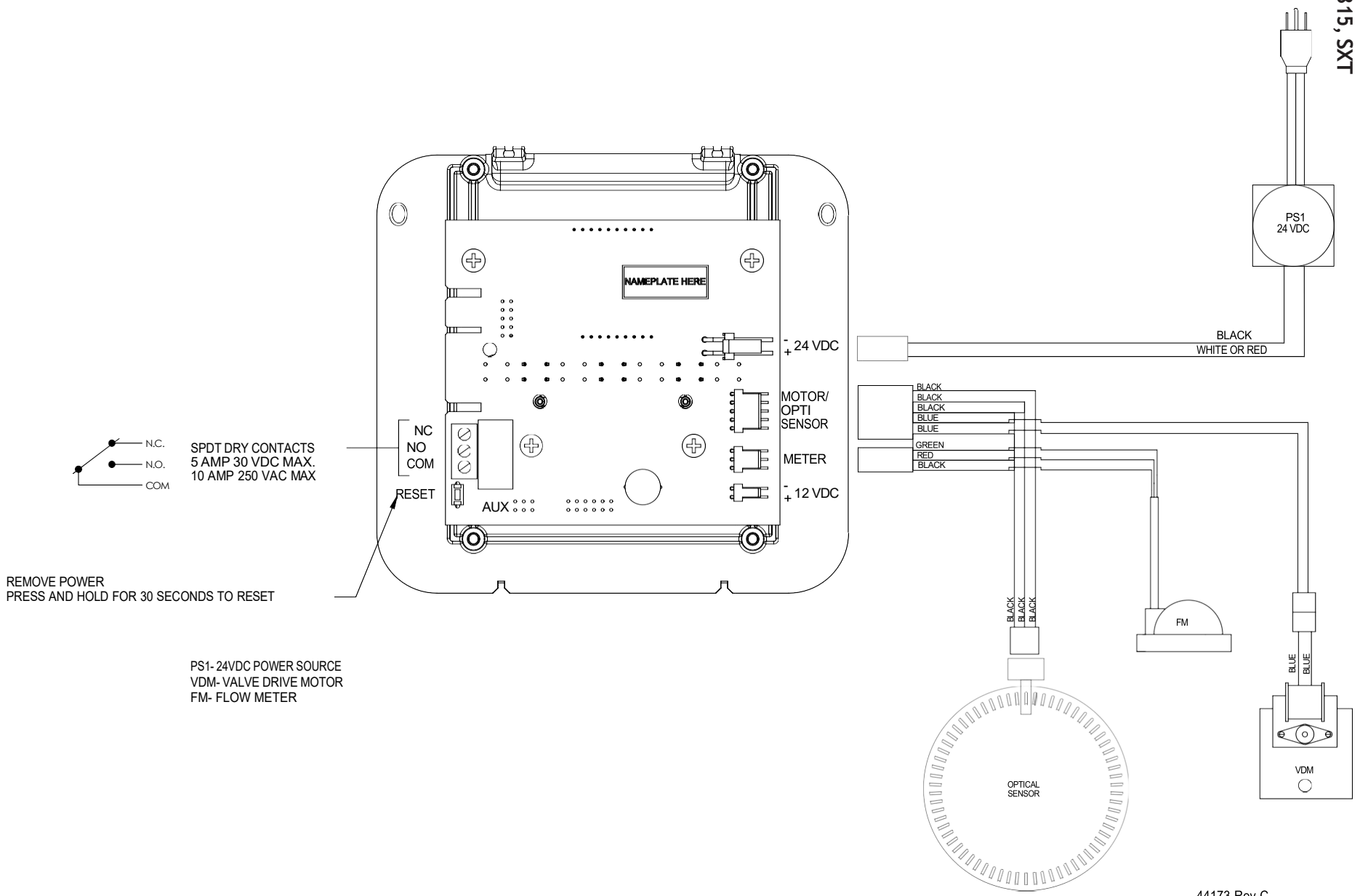
WIRING

2815, Electromechanical

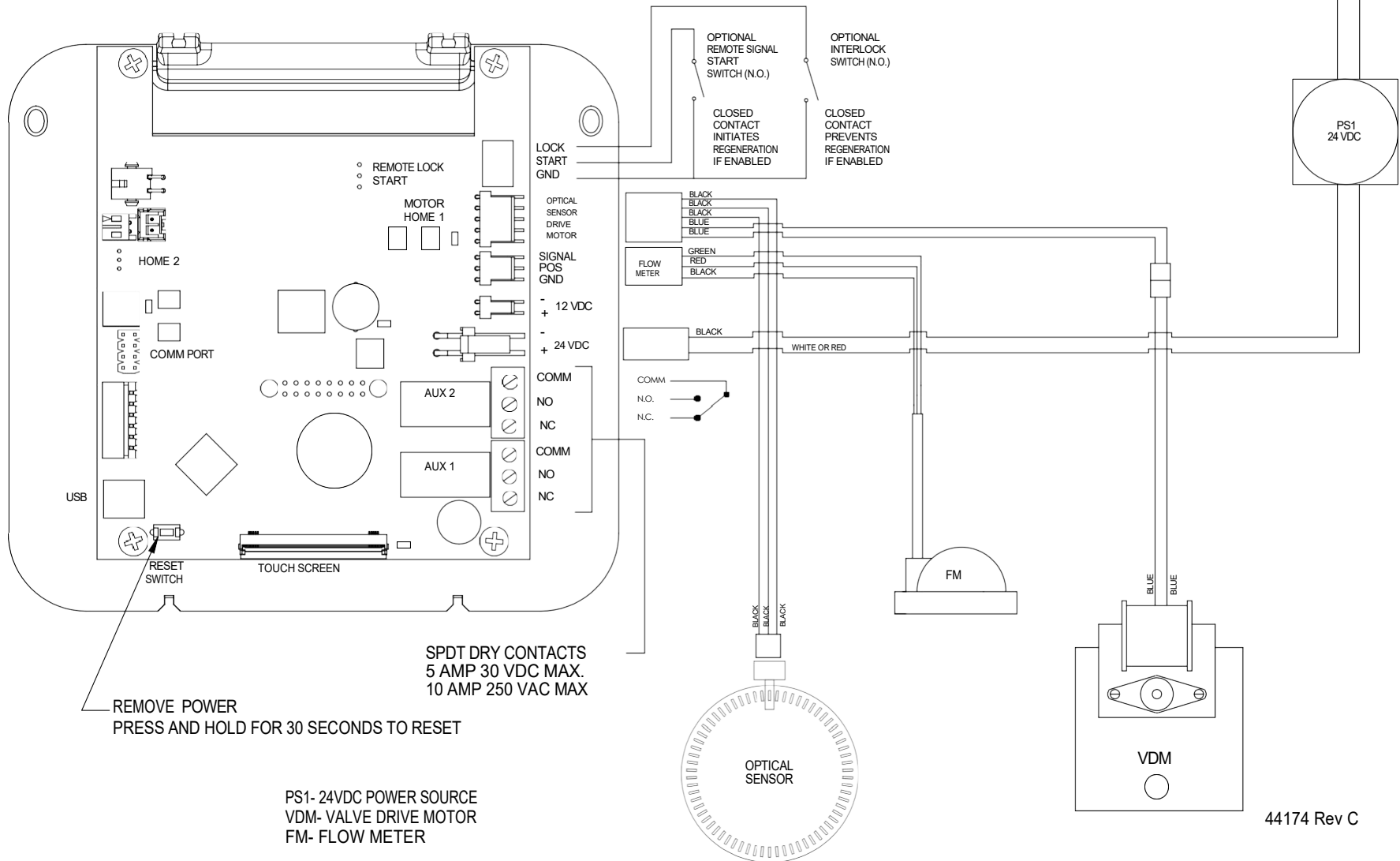


NOTE:

1. SINGLE TANK TIMECLOCK, METER DELAYED, OR METER IMMEDIATE REGENERATION.
2. VALVE SHOWN IN SERVICE POSITION.



*WIRING DIAGRAMS ARE REFERENCE ONLY. ALL WIRING SHOULD BE DONE BY A CERTIFIED ELECTRICIAN AND MEET ALL ELECTRICAL CODES.



PISTON ASSEMBLY/SEAL AND SPACER CARTRIDGE REPLACEMENT

1. Turn off water supply to valve.
 2. Open/remove powerhead assembly cover.
 3. Cycle valve to backwash position. Wait until there is no water flow at the drain to ensure the unit is depressurized then cycle valve to service position. If you are unable to advance the valve to the backwash position, open a water line to depressurize the system.
 4. Remove electrical plug from outlet.
 5. If present, detach the meter cable from the meter cap.
 6. Detach the spring clip securing the timer to the powerhead assembly backplate and swing timer out of the way.
 7. Remove the connecting rod spring pin from piston rod.
 8. Remove the two bolts (10mm nut driver) securing the motor assembly to the end plug assembly.
 9. Swing motor out of the way (depending upon the wire harness length tension you may need to disconnect/remove the wiring harness)
 10. Remove the three bolts (10mm nut driver) from the end plug assembly.
 11. Install the connecting rod spring pin back into the piston rod.
 12. Using a needle-nosed pliers and the connecting rod spring pin as an anchor point, remove the endplug and piston assembly. Alternatively, you may pry the end plug assembly loose using a flat nosed screwdriver against the end plug assembly inlaid grooves.
 13. Carefully remove the seal and spacer cage assembly
 14. Lubricate the inner diameter and outer diameter of the new seal and spacer cage.
- Only use 100% silicone lubricant that is approved for use with potable water.**
15. Install the new seal and spacer cage (either end can be inserted; orientation is interchangeable)
 16. Install the piston assembly and end plug (by lining up to the three bolt holes and noting the orientation of the two motor assembly bolt holes). The end plug will not be flush with the backplate until all three bolts are tightened.
 17. Install the three bolts by hand only to hold the end plug assembly in place so you may adjust the piston rod in alignment with the motor assembly drive link. Swing motor assembly into place and adjust piston rod as needed. Keep in mind the piston rod, motor assembly drive link, and clip pin all need to align.
 18. Swing motor assembly out of the way and begin tightening the three end plug bolts. Tighten the three bolts evenly in a criss-cross sequence.
 19. Swing the motor back into place, align the motor assembly drive link with the slotted piston rod and secure with the connecting rod spring clip.
 20. Secure the motor assembly to the backplate using the two motor assembly bolts.
 21. Swing timer back into place and secure to the backplate with the spring clip. Set time of day.
 22. If present, reattach meter cable to meter cap.
 23. Plug electrical plug into power outlet.

24. Restore water supply to valve (purging air). Cycle valve to backwash to purge the air from the system. Refer to startup instructions for more information about pressurizing the system.
25. Check for leaks.
26. Close powerhead assembly cover.

BRINE ASSEMBLY REPLACEMENT

1. Turn off water supply to valve.
2. Open/remove the powerhead assembly cover
3. Cycle valve to backwash position. Wait until there is no water flow at the drain to ensure the unit is depressurized then cycle valve to service position.
4. Remove electrical plug from outlet.
5. Remove brine line
6. If present, detach the meter cable from the meter cap.
7. Detach the spring clip securing the timer to the powerhead assembly backplate and swing timer out of the way.
8. Remove the connecting rod spring pin from piston rod.
9. Remove the two bolts (10mm nut driver) securing the motor assembly to the end plug assembly.
10. Swing motor out of the way (depending upon the wire harness length tension you may need to disconnect/remove the wiring harness)
11. Remove brine nut using crescent wrench
12. On valve, remove the three bolts securing the injector assembly using an 8mm socket wrench
13. Slide injector assembly and brine assembly out of backplate
14. Remove the H-clip connecting the injector assembly to the brine assembly
15. Separate the injector assembly from the brine assembly
16. Lubricate the brine o-ring
17. Only use 100% silicone lubricant that is approved for use with potable water.
18. Install the new brine assembly
19. Reassembly is reverse of disassembly instructions.
20. Restore water supply to valve (purging air). Cycle valve to backwash to purge the air from the system. Refer to startup instructions for more information about pressurizing the system.
21. Check for leaks.

INJECTOR REPLACEMENT

1. Turn off water supply to valve.
2. Open/remove the powerhead assembly cover
3. Cycle valve to backwash position. Wait until there is no water flow at the drain to ensure the unit is depressurized then cycle valve to service position.
4. Remove electrical plug from outlet.
5. Remove the two bolts securing the injector cap to the valve body
6. Remove injector cap
7. Remove injector (injector is not threaded; hex head can be used to loosen a jammed injector)
8. If present, inspect, replace or clean screen.
9. Lubricate injector o-rings
10. Only use 100% silicone lubricant that is approved for use with potable water.
11. Reassembly is reverse of disassembly instructions.
12. Restore water supply to valve (purging air). Cycle valve to backwash to purge the air from the system. Refer to startup instructions for more information about pressurizing the system.
13. Check for leaks.

TIMER REPLACEMENT

1. Open/remove the powerhead assembly cover
2. Remove electrical plug from outlet.
3. Make note or take photos of how the wiring harness connects to timer.
4. If present, detach the meter cable from the meter cap
5. Remove the two bolts from backside of backplate that secure the timer to the backplate
6. Detach the spring clip securing the timer to the powerhead assembly backplate and remove timer
7. Install new timer using the two hinge bolts through backplate and secure to backplate using the spring clip
8. Reconnect wiring harness
9. If present, reconnect meter cable to the meter cap
10. If not in service position, advance timer to service position
11. Configure timer as desired. Refer to timer programming section as needed.
12. Reassembly is reverse of disassembly instructions.

MOTOR DRIVE ASSEMBLY REPLACEMENT

1. Turn off water supply to valve.
2. Open/remove the powerhead assembly cover
3. Remove electrical plug from outlet.
4. Detach the spring clip securing the timer to the powerhead assembly backplate and swing timer out of the way.
5. Make note or take photos of how the wiring harness connects to motor assembly
6. Disconnect wiring harness
7. Remove the connecting rod spring pin from piston rod.
8. Remove the two bolts (10mm nut driver) securing the motor assembly to the end plug assembly
9. Swing the motor assembly away from the end plug
10. Remove the hinge pin that connects the motor assembly to the hinge bracket
11. Remove the old motor assembly
12. Install new motor assembly
13. Reassembly is reverse of disassembly instructions
14. When powered is reapplied, motor will automatically drive to the backwash position
15. Restore water supply to valve.

DLFC REPLACEMENT

1. Turn off water supply to valve.
2. Remove electrical plug from outlet.
3. Disconnect drain line piping from valve body
4. Remove DLFC retainer assembly
5. Remove DLFC washer from retainer assembly
6. Install DLFC washer. Markings on DLFC washer faces toward valve body.
7. Install DLFC retainer assembly
8. Connect drain line piping to valve body
9. Plug electrical plug into power outlet.
10. Restore water supply to valve.
11. Check for leaks

Water Treatment System Warranty

This quality FRAKCO water softener is designed and built to provide many years of satisfactory performance under normal use. FRAKCO, INC. pledges to the original owner that for sixty months, all non-wearable items of the above-described water treatment system proven to be defective due to workmanship and/or materials will be replaced or repaired. FRAKCO also pledges that the fiberglass media tank is covered under this warranty for ten years if owned by the original purchaser. Our pledge does not apply if the damage is caused by defective installation; water pressure in excess of eighty pounds per square inch; water temperature in excess of 110° F.; misuse; unauthorized alterations; freezing; accident; fire; neglect; or damage caused by shipping.

To obtain service under this warranty, notify FRAKCO, INC in writing of any defects in workmanship within thirty days of the appearance of such defects. Such written notice must include the date of purchase, the part number, and a description of the defect. Upon receiving such notice and determining that the defect is covered by this warranty, FRAKCO, INC. will replace or repair the defective item. Replacement of a defective item will be at FRAKCO'S factory in Luverne, MN, and the purchaser must ship the defective item at its own expense to FRAKCO'S factory. Replacement items will be shipped by FRAKCO F.O.B. Luverne, Minnesota, with a shipping carton furnished. In the event certain models or colors of the replacement item are out of stock, FRAKCO, INC. may, after notifying the purchaser, furnish another model or color of the replacement item. The factory will not pay for service charges and will not perform any repair or service functions other than at its home office. Please follow the enclosed instructions and local codes in installing your water treatment system. Failure to do so will void this warranty. Nothing in the warranty may be construed as involving the factory in the relationship between Dealer and Owner.

This warranty gives the purchaser specific legal rights. The purchase may also have implied warranty rights. In the event of a problem with warranty service or performance, the purchaser may be able to go to a Small Claims Court, a State Court, or a Federal District Court. This warranty complies with the 1975 Federal Warranty Law.

Model No. _____ Serial No. _____

Date Installed _____ Dealer _____

Address _____

*MANUFACTURED BY: FRAKCO, INC.
500 N BLUE MOUND AVE
LIVERNE, MINNESOTA
56156
WWW.FRAKCO.COM*

